

**French Quarter and Downtown Development District  
Sanitation Services  
Starting January 1, 2007**

**1. Curbside Solid Waste Collection (FQ and DDD)**

- Frequency – Twice Per Day in the Commercial Areas, Once Per Day in the Residential Areas- 7 Days Per Week (4:00 am to 9:00 am and 4:00 pm to 8:00 pm)
- Standard 35 Gallon Roll Cart provided to all Residents and Small Businesses.
- 35 Gallon Roll Cart is 37.5 inches high, 19 inches wide and 23.75 inches in depth.
- Residential Buildings must be 4-units or less to qualify for services. Condos and Residential properties greater than 4-units must contract with private contractors.
- For Small Businesses to qualify for services, they must produce the same quantity or less solid waste as a Residential Unit. Restaurants are not qualified. Small Businesses that do not qualify for the services must contract with private contractors.
- Twice Per Day – 7 Days per Week service will begin on January 1, 2007. Roll Cart Delivery will start in March 2007. Resident shall continue to set-out garbage in bags or cans until their Roll Carts are delivered.
- After Roll Carts are delivered, solid waste will not be collected in bags. Residents and Small Businesses who do not use the Roll Carts will receive a warning notice of violation and possible fines. Fines will be levied for Residents and Small Businesses that do not use the Roll Carts.
- Bulky Waste (white goods, furniture, tires, etc.) will be collected from Residential Units once per week by appointment (on Wednesday). Residents should call the Solid Waste Contractor to schedule a collection day for Bulky Waste.
- Bulky Waste will NOT be collected from Small Business Units.
- Yard Waste must be bagged and boxes flatten and placed curbside adjacent to Roll Cart for collection.
- Police report must be filed for a lost or stolen Roll Cart for free replacement.
- Special Collection of Christmas Trees

**2. Collection of Solid Waste from Public Litter Cans**

- Twice per day collection from Litter Cans in Commercial Areas (FQ and DDD)
- Once per day collection from Litter Cans in Residential Areas (FQ)
- Twice per day collection from Litter Cans in Residential Areas (DDD)
- Regular cleaning (3 times per week), maintenance and replacement of liners in Litter Cans
- In FQ only, Litter Can Patrol to maintain Litter Cans and supplemental collection – day shift from 7:00 am to 3:00 pm and night shift 3:00 pm to 11:00 pm

**3. Scheduled Event Clean-Up**

- Provide laborers and garbage trucks for clean-up after scheduled events
- Scheduled Events, include Mardi Gras, Sugar Bowl, St Patrick's Day, French Quarter Fest, Jazz Fest, Essence Fest, Southern Decadence, Bayou Classic and other Events.

**4. Resident Relations**

- Contractor will maintain a system to receive and respond to residents comments, inquires and complaints between 7:00 am and 7:00 pm
- Respond to inquires by phone, fax and email.
- All inquires will be computer tracked in database
- Contractor will assign a contact person to represent the contractor at neighborhood meetings.

**5. Mechanical Sidewalk Sweeping (FQ only)**

- Shift from 5:00 am to 1:00 pm
- Bourbon St (Canal to St Ann) – 3 times per week
- Royal St (Canal to St Ann) – 1 time per week
- Charters St (Canal to St Ann) – 1 time per week
- Decatur St and N. Peters St (Canal to Esplanade) – 3 times per week
- All side streets in the above areas – 1 time per week

**6. Manual Street and Sidewalk Sweeping (FQ only)**

- Includes area bounded by Canal St, Bourbon St, St Ann St, and Decatur St.
- Daily - One 8-hour shift (5:00 am to 1:00 pm) and one 4-hour shift (1:00 pm to 5:00 pm) - Area bounded by Canal St, Bourbon St, St Ann St, and Decatur St.
- Nightly - One 4-hour shift (7:00 pm to 11:00 pm) - Bourbon St from Canal to St. Ann St.

**7. Pressure Washing Streets and Sidewalks (FQ only)**

- Shift from 4:00 am to 8:00 am
- Bourbon St. (Canal to St Ann) - 3 times per week
- Royal St. (Canal to St. Ann) - 1 time per week
- Charters St. (Canal to St. Ann) – 1 time per week
- Decatur St and N. Peters St. (Canal to Esplanade) – 3 times per week
- All side streets in the above areas – 1 time per week

**8. Mechanical Street Sweeping (FQ and DDD)**

- Shift 4:00 am to 8:00 am
- The Department of Sanitation will continue this task
- Seven days a week and special events